



**QUICK START GUIDE  
FOR STUDENTS**

# TABLE OF CONTENTS

Introduction .....	3
Create Your Account .....	3
Download and Install the App .....	4
Join a Meeting .....	5
Start a New Meeting .....	6
The Zoom App.....	7
Home .....	7
Schedule a Meeting .....	7
The Zoom App.....	7
Home.....	7
Chat.....	8
Meetings .....	9
Contacts .....	9
Navigating a Zoom Meeting.....	10
The Meeting Window .....	10
Participant Panel.....	11
<i><b>Awesome Zoom Tip!</b></i> .....	11
In-Meeting Chat .....	12
Share Your Screen .....	13
Breakout Rooms.....	14
Troubleshooting.....	15
Remote Control.....	15

# INTRODUCTION

Zoom is a video conferencing product that is reliable and easy to use for audio and video conferencing, collaboration, chat, and webinars across mobile devices, desktops, telephones, and room systems.

Mayville State has its own Zoom account with a limited number of Pro licenses and an unlimited number of Basic licenses. Some of our faculty employ Zoom as an educational tool to help break down the barriers of technology and distance.

It is strongly recommended that you use a headset with Zoom to help reduce the potential for audio issues (but It is not a requirement unless otherwise stated in a syllabus). Also, please remember that **Zoom users can only have one meeting going at a time**. If you try to join or start another meeting, you will be kicked out of the your current meeting.


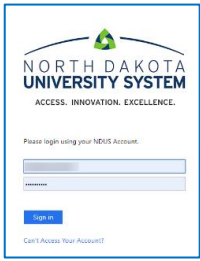
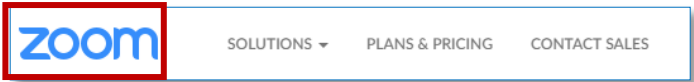
Please contact [Chris Gonnella](#) with any questions about Zoom or the equipment you need to use it.

## Before You Start


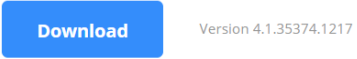

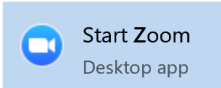
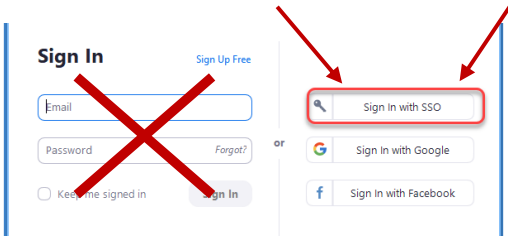
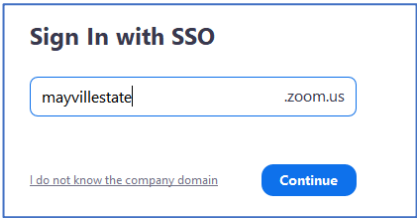


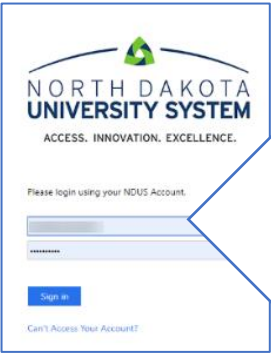
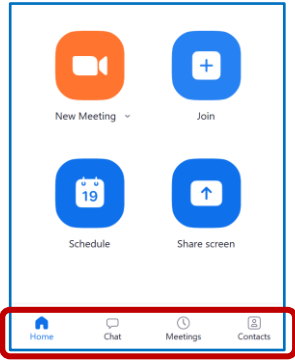
Before you host a meeting with Zoom, you need to create a Mayville State Zoom account and download and install the Zoom Desktop Client on your computer or device.

# CREATE YOUR ACCOUNT

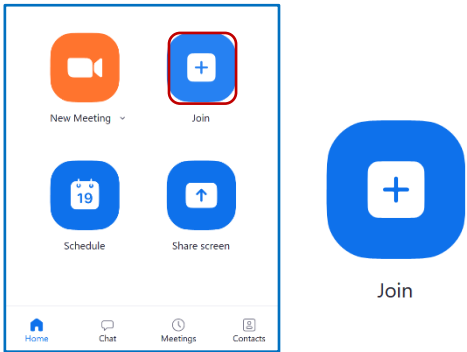
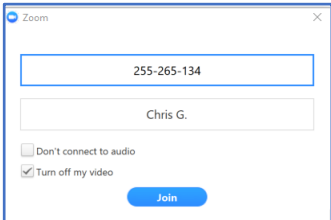
<p>Go to <a href="https://mayvillestate.zoom.us">mayvillestate.zoom.us</a></p> <p>Click <b>Sign In</b></p> <p>Use your <b>MSU credentials</b> to login (everything before the @ sign).</p>	 
<p>This creates your account and associates it with the Mayville State Zoom account.</p> <p>Click the Zoom logo to get back to the Mayville State Zoom page.</p>	

# DOWNLOAD AND INSTALL THE APP

<p>Go to <a href="https://mayvillestate.zoom.us">mayvillestate.zoom.us</a></p> <p>Click <a href="#">Download</a></p>	
<p>Click the <a href="#">Download</a> button and follow the prompts to install.</p>	<p>Zoom Client for Meetings</p> <p>The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.</p> 
<p>To open the Zoom client, tap the Windows key on the keyboard and type <a href="#">"Z"</a>.</p> <p><a href="#">Start Zoom Desktop app</a> will pop up. Click it to open the Zoom app.</p>	 
<p>Click <a href="#">Sign In with SSO</a></p> <p>Do <b>NOT</b> use the Sign In section on the left.</p> <p>(SSO means Single Sign-On. It allows you to use the same credentials as you use for Mayville State.)</p>	
<p>Enter <a href="#">mayvillestate</a> in the domain (in the future, this will automatically populate when using the same computer)</p> <p>Click <a href="#">Continue</a></p>	


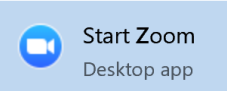
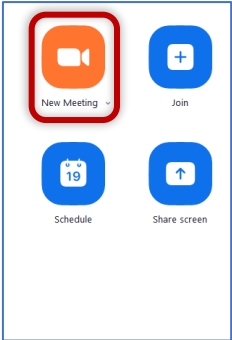
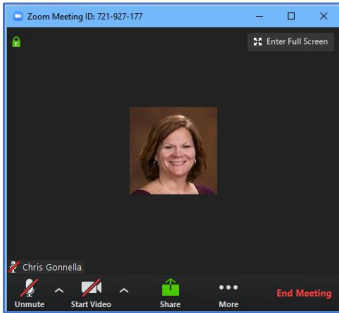
<p>Enter your <b>MSU Username</b> (This is usually firstname.lastname. You do not need the entire email address.)</p> <p>Use your <b>Campus Connection</b> password.</p> <p>Click <b>Sign in</b></p>	
<p>The Zoom app will open and display the Home Page for the app. Use the icons on the bottom of the screen to navigate the app.</p>	

## JOIN A MEETING


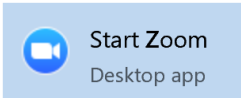
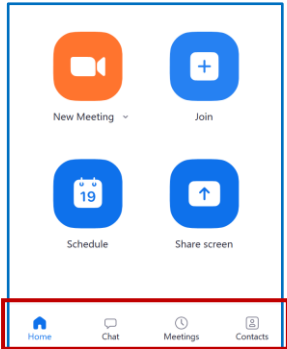
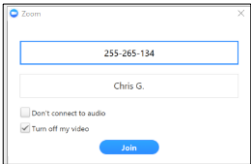
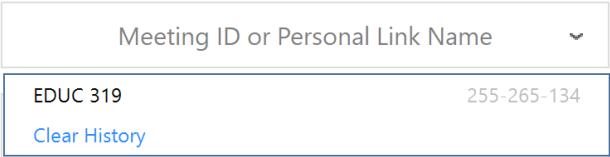
<p><b>Open the app</b></p> <p>These icons indicate your various options.</p> <p>As a student using a free account, the most frequent use is the <b>Join</b> button.</p>	
<p>A window opens where you can type in the meeting number for your class meeting. This information should have been sent to you by your instructor. If not, please reach out to him or her or contact Chris Gonnella.</p> <p>Click <b>Join</b>. The meeting will open.</p>	

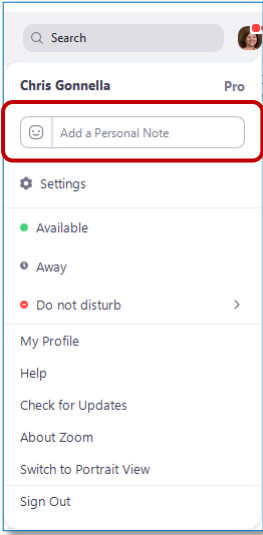
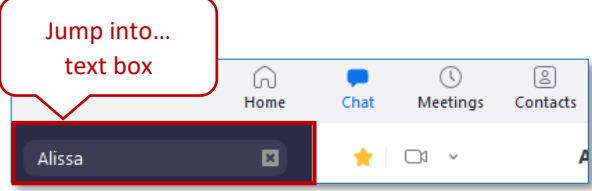
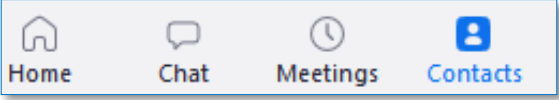
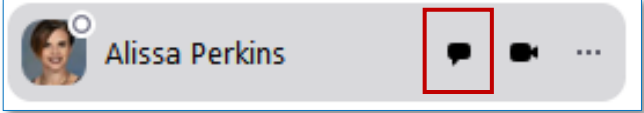
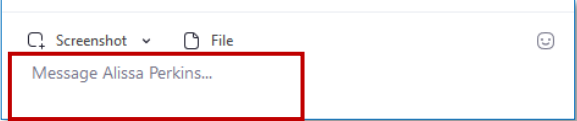
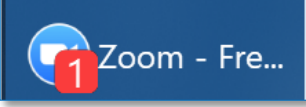
## START A NEW MEETING

As an MSU student, you have [access to your own Zoom account](#). It is a free, basic account, which means the meetings you host can go no longer than 40 minutes. If your meeting needs to go longer, simply start a new meeting! This is a great way to collaborate with your fellow students.

<p>Open the Zoom client: Tap the Windows key on the keyboard and type “Z”.</p> <p><a href="#">Start Zoom Desktop app</a> will pop up. Click it to open the Zoom app.</p>	 
<p>Click <a href="#">New Meeting</a> to start a new meeting.</p>	
<p>The Zoom meeting opens.</p>	

# THE ZOOM APP

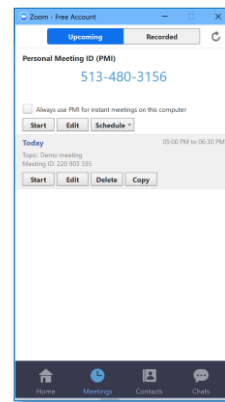
<p>To open the Zoom client, tap the Windows key on the keyboard and type “z”.</p> <p><b>Start Zoom Desktop app</b> will pop up. Click it to open the Zoom app.</p>	 
<p>As you can see on the bottom of the app window, there are four areas for you to use with Zoom.</p> <p><b>Home</b></p> <p>These icons indicate your various options.</p> <p>(As a student using a free account, the most frequent use is the <b>Join</b> button.)</p>	
<p>A window opens where you can type in the meeting number for your class meeting. This information should have been sent separately.</p>	
<p>The next time you click on <b>Join</b> in the client, this meeting will be in your history until you decide to clear it.</p>	

<p><b>Home – continued</b></p> <p>Also, on the home page, you can change your status by clicking on your profile pic.</p> <p>To customize your status, use the <b>Add a Personal Note</b> text box.</p> <p>Others will see your status when they look in the Contacts section.</p>	
<p><b>Chat</b></p> <p>The Zoom Chat feature allows you to chat outside of a Zoom meeting with anyone else in Zoom.</p> <p><b>How to Start a New Chat</b></p> <p>In the <b>Chat</b> section, click into the <b>Jump into...</b> text box and type the person's name.</p> <p style="text-align: center;"><b>Or</b></p> <p>Go to <b>Contacts</b> and locate the person with whom you want to chat.</p>	 <p style="text-align: center;"><b>Or</b></p> 
<p>Hover over the name.</p> <p>Click on the <b>Chat</b> icon.</p>	
<p>Type your message into the text box.</p> <p>Press enter the send the message.</p>	
<p><b>Chat Notifications</b></p> <p>You will be notified in the taskbar if you receive a Chat when Zoom is not the focus on your screen.</p>	



## Meetings

In the Meetings section of the app, you will see a list of all meetings you have created. This is one place where you can start, edit, schedule, delete and copy meetings.



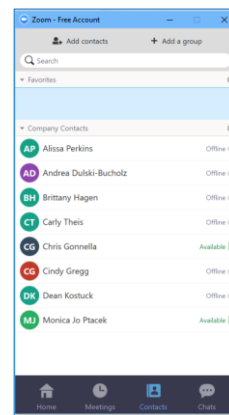
## Contacts

In the Contacts section, you will see a list of all the individuals in the Mayville State Zoom account.

The indicators on the right side of the screen show whether a contact is available. If they are using a mobile app to connect to Zoom, you will see a phone icon.

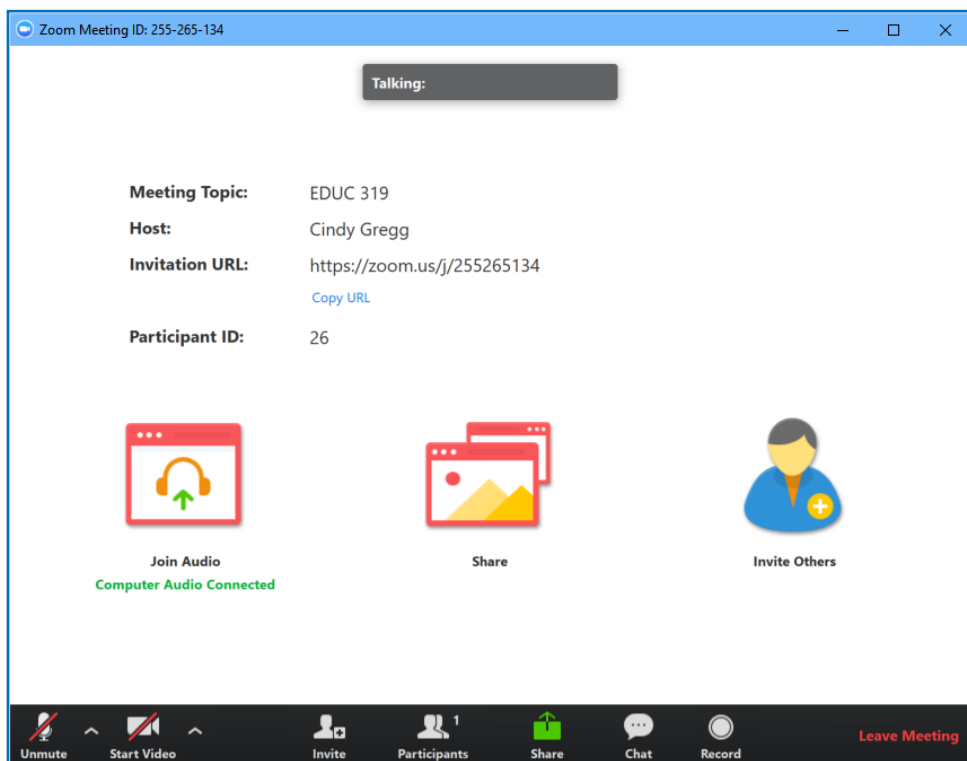
Available 

*Recommendation:* Download the Zoom app from your phone's app store. Most of the features are the same and it can prove to be a handy back up if something goes wrong with your computer.



# NAVIGATING A ZOOM MEETING

## The Meeting Window

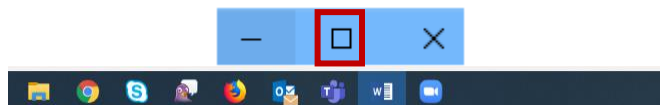
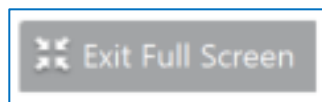


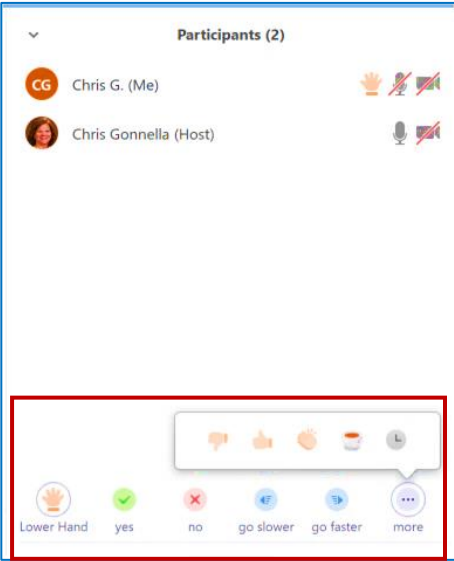

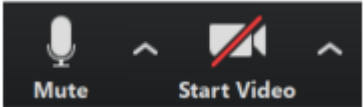
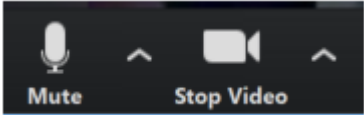

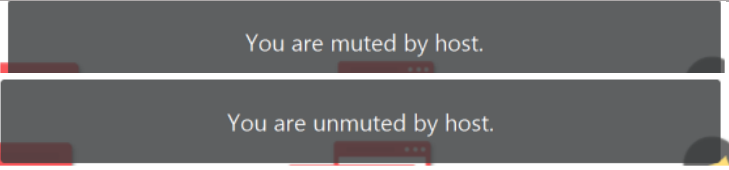
The first thing you should do when joining a Zoom meeting is to click the **Exit Full Screen** mode button.

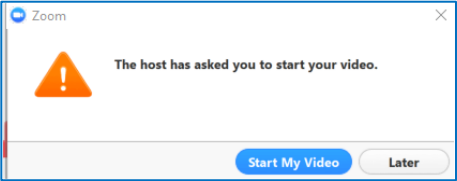
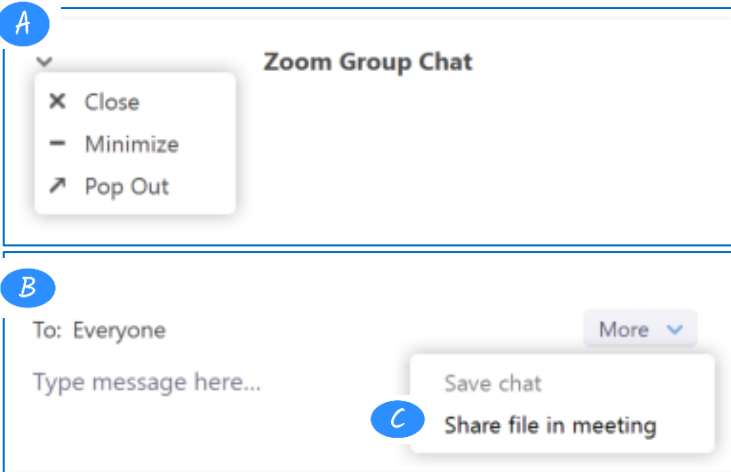
When you are in Full Screen, you cannot see your taskbar and it is easy to get confused about where to find everything.

Next, click the **Restore** button to enlarge the Zoom meeting window. This allows you to access the taskbar at the bottom of the screen.

**Recommended Practice:** With the Zoom meeting screen open in the Restore position (as described above), click on the **Participants** and **Chat** panels to open them.


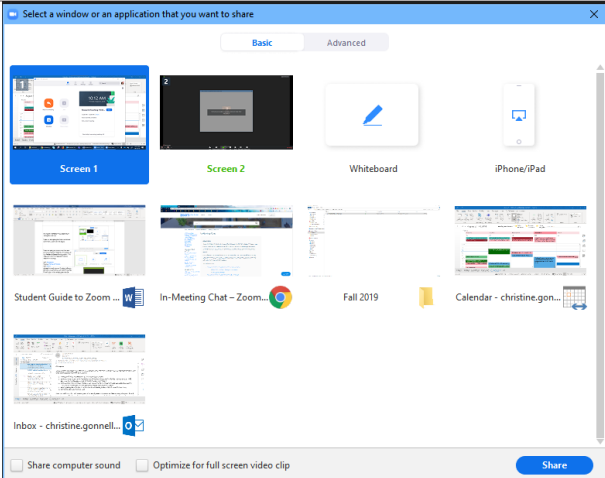
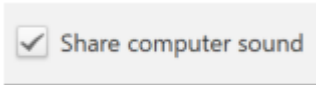
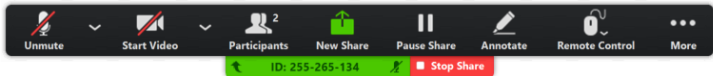




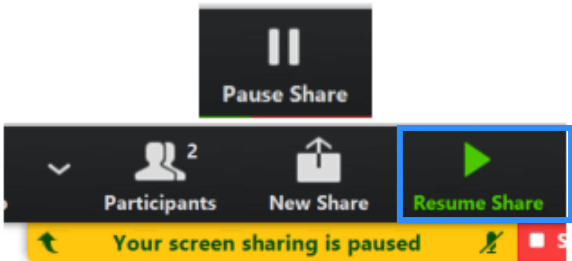
<p><b>Participant Panel</b></p> <p>Shows whether <b>you</b> are muted and if your camera is on or off.</p> <p>Shows <b>all other participants</b> and their mic and camera status</p> <p>Allows you to <b>raise your hand</b> or use other icons to indicate your status.</p> <p>You may be asked to use these features to get feedback from you how things are going in the class.</p> <p>Hosts and co-hosts can lower your hand and clear other responses.</p>	
<p>Most meeting hosts will set the meeting so that attendee mics are muted, and cameras are off. This allows the attendee to control when they are heard and seen.</p>	
<p>To <b>mute/unmute</b> your mic, click the mic icon or use <b>Alt + A</b></p>	
<p>To <b>start/stop</b> your camera, click the mic icon or use <b>Alt + V</b></p>	
<p><b><i>Awesome Zoom Tip!</i></b></p> <p>To temporarily unmute yourself, <b>press and hold the spacebar.</b></p> <p><b>Release to re-mute.</b></p> <p>This is very handy when you need to stay muted most of the time but need to say something briefly in the meeting.</p>	
<p>Hosts can mute and unmute one or all participants. Either way, you will be notified as shown here</p>	

<p>Hosts can also request that you start your video.... but you must give permission.</p>	
<p><b>In-Meeting Chat</b></p> <p>Chat allows you to have a text-based conversation with anyone else in the meeting.</p> <p><b>Please note:</b> In-Meeting Chat is a separate feature from the Chat function on the home page of the app.</p> <p><b>A</b> You can close, minimize or pop the chat window away from the meeting if you prefer to separate the two.</p> <p><b>B</b> Some meetings allow attendees to chat with others privately (this one does not).</p> <p><b>C</b> This meeting is set up to allow you to upload and download files via the chat window.</p>	

For more details on how to use in-meeting chat, including how to save it, go to [In Meeting Chat](#).

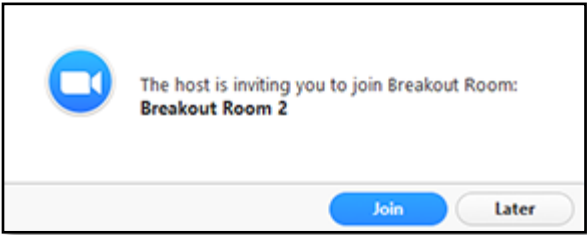
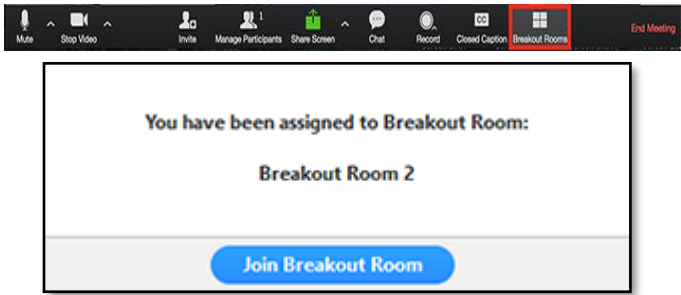
# SHARE YOUR SCREEN

<p>To share your screen, click the <b>Share</b> button.</p>	
<p>The <b>Select a window or an application</b> dialog box pops up.</p> <p>Select <b>Screen</b>, then click <b>Share</b>.</p> <p><b>Please Note:</b> If you are planning to move between apps while sharing, choose a Screen rather than a specific app.</p>	
<p><b>Sharing Sound from a Video</b></p> <p>If you are sharing a video and want the attendees to hear the sound, be sure to also check <b>Share computer sound</b>.</p>	
<p><b>Important Hint</b></p> <p>Note that when you are sharing your screen, your meeting controls move to the top of the screen. This is the best way for you to know when you are sharing.</p>	<p>This bar can be moved around the screen as needed</p> 
<p><b>To share a different screen</b></p> <p>If you choose the share an app window rather than the Screen option, you will need to do a new share to move to a different window. Click <b>New Share</b> to bring up the Screen Share window and choose a different screen.</p>	<p>This is quicker than Stop Share.</p> 
<p><b>When all else fails...</b></p> <p>Click <b>Stop Share</b> and start over!</p>	

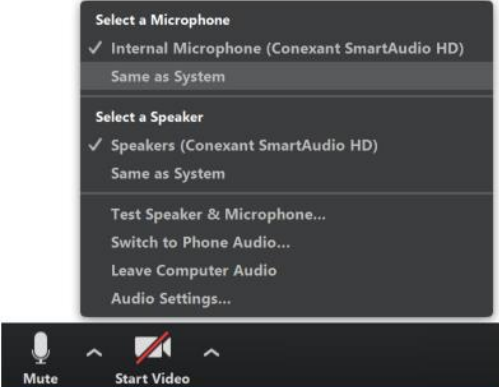
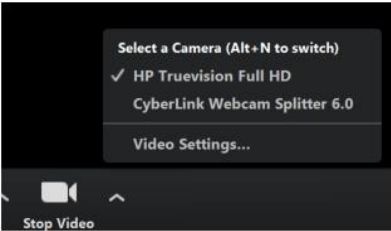
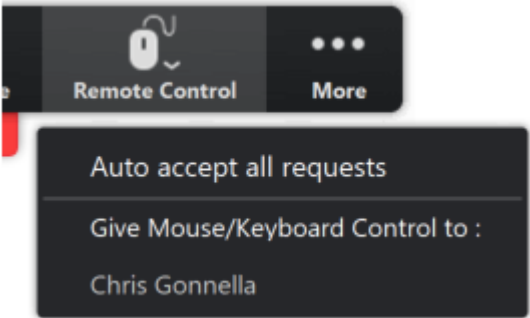
<p><b>To Pause the Share</b></p> <p>When you are sharing your screen and you need to go check your email or find that darned YouTube video again, click <b>Pause Share</b>. This will temporarily stop the screen share.</p> <p>You are notified that the sharing is paused by a yellow bar.</p> <p>When you are ready to share gain, click <b>Resume Share</b></p>	
---	--

## BREAKOUT ROOMS

Breakout rooms are sessions that are split off from the main Zoom meeting. They allow attendees to meet in smaller groups.

<p><b>To Join a Breakout Room</b></p> <p>The host will need to invite you to the Breakout Room.</p> <p>Click <b>Join</b>.</p>	
<p>If you choose <b>Later</b>, you can join by clicking the Breakout Rooms option in your meeting controls.</p> <p>Then choose <b>Join Breakout Room</b></p>	
<p><b>To Participate in the Breakout Room</b></p> <p>Once you have joined the breakout room, you will have the same controls and permissions as you do in the main meeting room.</p>	<p>Mute/Unmute (Alt + A)  Start/Stop Video (Alt + V)  View the Participants List  Share your screen  Chat  Record  Ask for help</p>

## TROUBLESHOOTING

<p>To troubleshoot audio, <b>click the up arrow next to the mic icon.</b></p> <ol style="list-style-type: none"> <li>1. Check the correct mic is being used.</li> <li>2. Click on <b>Audio Settings...</b> to explore other options.</li> </ol>	
<p>To troubleshoot video, click the up arrow next to the camera icon.</p> <ol style="list-style-type: none"> <li>1. Check the correct camera is being used.</li> <li>2. Click on <b>Video Settings...</b> to explore other options.</li> </ol>	
<p><b>Remote Control</b></p> <p>Zoom has a remote-control feature that allows you to get or give access to the mouse and keyboard of someone sharing their screen with you.</p> <p>In an active Zoom meeting with the person who is going to examine your computer, share your screen and choose a window to share.</p> <p>Click <b>Remote Control</b> and choose <b>Give Mouse/Keyboard Control to: Chris Gonnella</b></p>	
<p>To end the remote-control, click <b>Abort Control.</b></p>	