

Infrastructure Failures

Infrastructure failure can involve:

- Utilities;
- Elevators;
- Fire detection and suppression systems;
- Heating, ventilation, and air conditioning; or
- Steam lines.

To report infrastructure failures call:

The MSU Physical Plant Office, Monday through Friday during operational hours at 701-788-4676 or the Central Heating Plant at 701-788-4789 (open 24 hours during the heating season).

Electrical Failures

- Turn off equipment to reduce the potential for damage caused by power surges.
- Evacuate laboratories because of the inability to operate fume hoods.

Plumbing Failures / Pipe Ruptures

- Buildings will need to be evacuated if water or sewage systems cannot be restored within a reasonable time.
- Turn off electrical equipment to minimize the potential for electrocutions and equipment damage.

Natural Gas Leaks

- Evacuate from the building immediately.
- Do not turn on lights or any electrical equipment.
- Call a University Official from phones OUTSIDE of the gas leak area.
- Activate building alarms if you believe there is potential danger to building occupants.
- Do not start vehicles within areas of gas leaks.

Elevator Failures

- Persons trapped in elevators should use emergency telephones in elevators to call the Police.
- Do not attempt to crawl through escape hatches or force elevator doors open.

Fire Detection and Suppression System Impairments

Report all impairments of fire detection and suppression systems to University Officials at EXT 34754.

Heating, Ventilation, & Air Condition (HVAC) System Problems

- If smoke is coming from HVAC systems call 911 immediately.
- Strange odors or minor smoke odors coming from HVAC systems should be reported to the Physical Plant Office for initial investigations.

Steam Line Failures

Report all steam line failures to the Physical Plant Office at EXT 34676.