

zoom

**QUICK START GUIDE
FOR STUDENTS**

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INTRODUCTION

Zoom is a video conferencing product that is reliable and easy to use for audio and video conferencing, collaboration, chat, and webinars across mobile devices, desktops, telephones, and room systems. Some of our faculty use Zoom in their classes.

All MSU faculty, staff and students have [access to their own Zoom accounts](#). By default, you are assigned a free, basic account, which means the meetings you host can go no longer than 40 minutes. If your meeting needs to go longer, simply start a new meeting! If you find you are using Zoom outside of class on a regular basis, you may request a Pro account. A Pro account allows you to have unlimited meeting times and access to cloud-based storage.

It is strongly recommended that you use a headset with Zoom to help reduce the potential for audio issues (but it is not a requirement unless otherwise stated in a syllabus). Also, please remember that [Zoom users can only have one meeting going at a time](#). If you try to join or start another meeting, you will be kicked out of your current meeting.

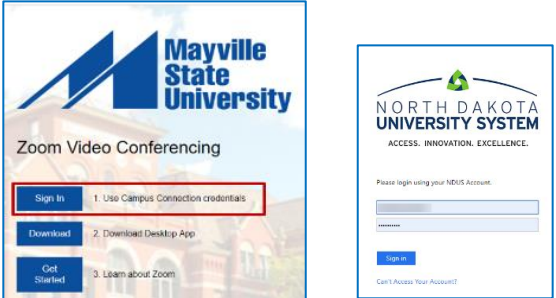
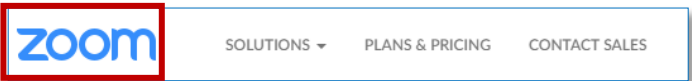
Please contact [Chris Gonnella](#) to request a Pro account or any other questions about Zoom.

Before You Start




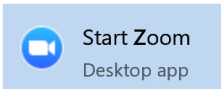
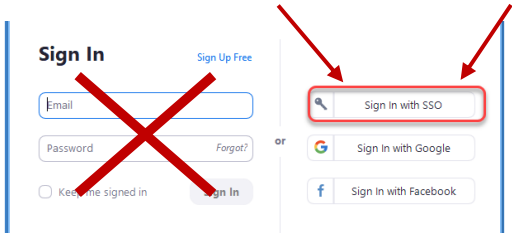
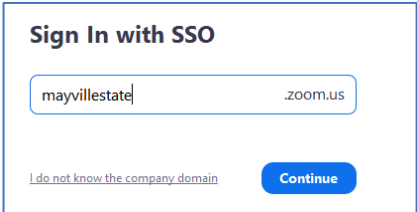



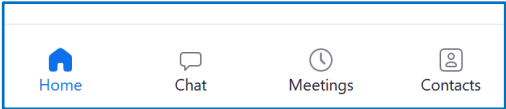
Before you host a meeting with Zoom, you need to create a Mayville State Zoom account and download and install the Zoom Desktop Client on your computer or device.

CREATE YOUR ACCOUNT

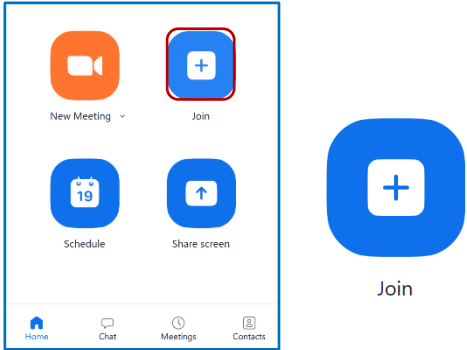
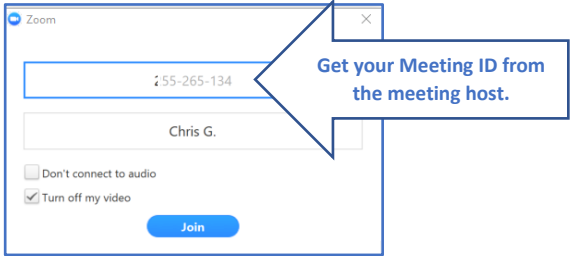
<p>Go to mayvillestate.zoom.us</p> <p>Click Sign In</p> <p>Use your MSU credentials to login (everything before the @ sign).</p>	
<p>This creates your account and associates it with the Mayville State Zoom account.</p> <p>Click the Zoom logo to get back to the Mayville State Zoom page.</p>	

DOWNLOAD AND INSTALL THE APP

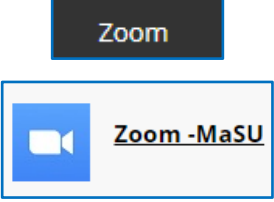
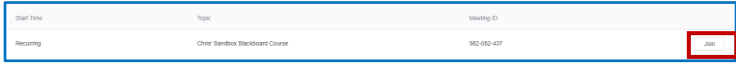
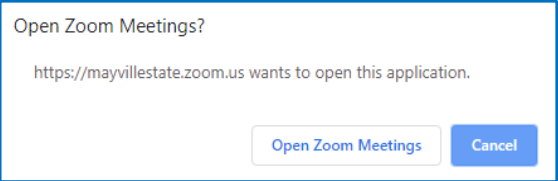
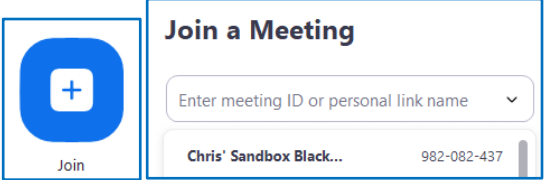
<p>Go to mayvillestate.zoom.us Click Download</p>	
<p>Click the Download button and follow the prompts to install.</p>	<p>Zoom Client for Meetings</p> <p>The web browser client will download automatically when you start or join your first Zoom meeting, and is also available for manual download here.</p> 
<p>To open the Zoom client, tap the Windows key on the keyboard and type "Z".</p> <p>Start Zoom Desktop app will pop up. Click it to open the Zoom app.</p>	 
<p>Click Sign In with SSO</p> <p>Do NOT use the Sign In section on the left.</p> <p>(SSO means Single Sign-On. It allows you to use the same credentials as you use for Mayville State.)</p>	
<p>Enter mayvillestate in the domain (in the future, this will automatically populate when using the same computer)</p> <p>Click Continue</p>	

<p>Enter your MSU Username (This is usually firstname.lastname. You do not need the entire email address.)</p> <p>Use your Campus Connection password.</p> <p>Click Sign in</p>	
<p>The Zoom app will open and display the Home Page for the app. Use the icons on the bottom of the screen to navigate the app.</p>	

JOIN A MEETING


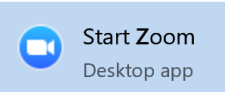
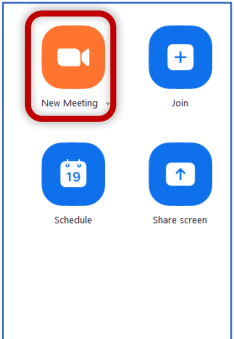
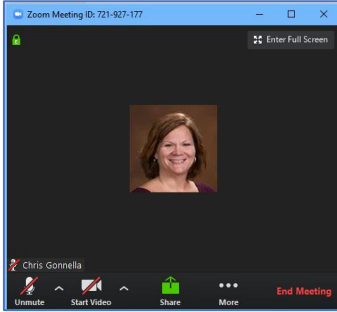
<p>Open the app</p> <p>These icons indicate your various options.</p> <p>As a student using a free account, the most frequent use is the Join button.</p>	
<p>A textbox opens for the Meeting ID. If you have an ID from your instructor (or any other source), you can enter it here.</p> <p>You may also be able to find the number in Bb under the Zoom course menu item. If not, please reach out to him or her or contact Chris Gonnella.</p> <p>Click Join. The meeting will open.</p>	

JOIN A COURSE MEETING

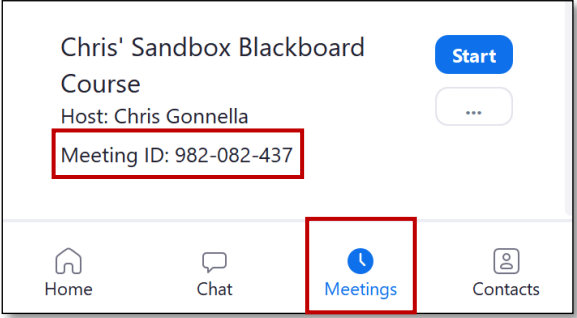
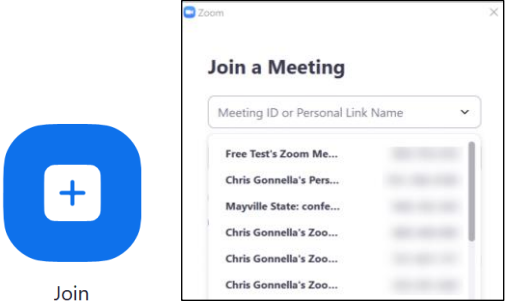
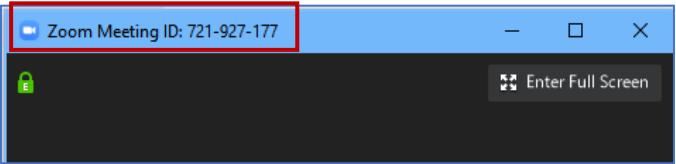
<p>Some instructors create a Zoom meeting from within Blackboard.</p> <p>To find the meeting in Bb, look for the Zoom course menu item.</p> <p>Click the Zoom -MaSU link</p>	 <p>The screenshot shows a Blackboard course menu with a 'Zoom' link at the top and a 'Zoom -MaSU' link below it, which is highlighted with a blue box.</p>
<p>You are taken to the Zoom “lobby” where a recurring meeting has been created for the course.</p> <p>Click Join. Zoom may prompt you to open the desktop app</p>	 <p>The screenshot shows a Zoom lobby interface with columns for Start Time, Topic, and Meeting ID. The 'Join' button is highlighted with a red box.</p>
<p>Choose Open Zoom Meetings and the Zoom app will launch and take you to the meeting.</p>	 <p>The screenshot shows a dialog box titled 'Open Zoom Meetings?' with the text 'https://mayvillestate.zoom.us wants to open this application.' and two buttons: 'Open Zoom Meetings' and 'Cancel'.</p>
<p>To join the meeting in the future, you can</p> <ol style="list-style-type: none">1) Join the same way as outlined here2) Desktop app > Join > choose the meeting from the recent meetings list3) Record the meeting ID and enter it when needed.	 <p>The screenshot shows the Zoom 'Join a Meeting' screen with a 'Join' button and a meeting card for 'Chris' Sandbox Black...' with meeting ID '982-082-437'.</p>

START A NEW MEETING

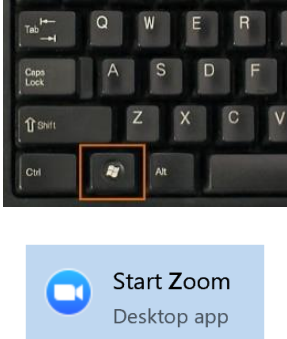
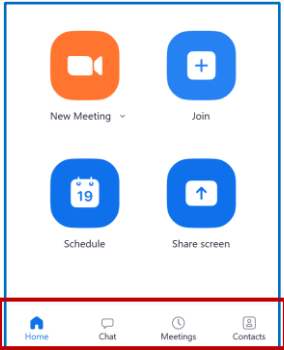
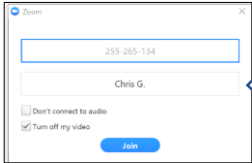
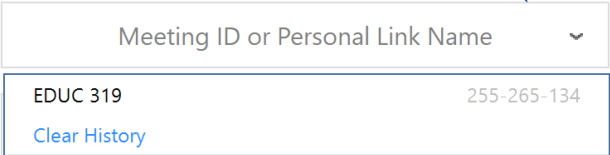
As an MSU student, you have **access to your own Zoom account**. It is a free, basic account, which means the meetings **you host can go no longer than 40 minutes**. If your meeting needs to go longer, simply start a new meeting! This is a great way to collaborate with your fellow students.

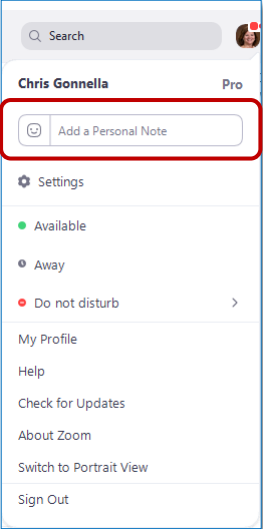
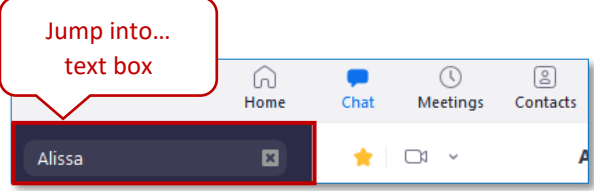
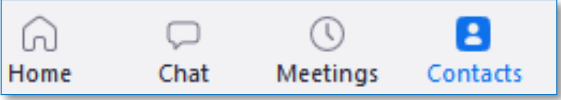
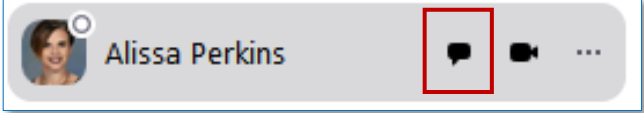
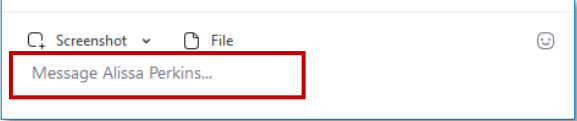
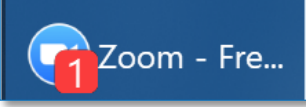
<p>Open the Zoom client: Tap the Windows key on the keyboard and type "Z".</p> <p>Start Zoom Desktop app will pop up. Click it to open the Zoom app.</p>	 
<p>Click New Meeting to start a new meeting.</p>	
<p>The Zoom meeting opens.</p>	

FIND THE MEETING ID

<p>Before starting the meeting If you have scheduled a meeting but cannot find the meeting ID, you can find it in the Zoom app under the Meetings tab.</p>	
<p>From a previous meeting If you have signed into the meeting previously, the ID number may still be in the Meeting ID drop down box in the Join a Meeting screen. It will appear when you click the Join button on the Home screen.</p>	
<p>During the meeting In the upper left corner of the screen of any meeting you will find the Zoom Meeting ID in the title bar.</p>	

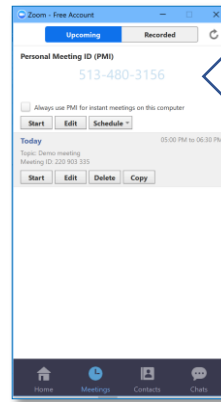
THE ZOOM DESKTOP APP

<p>To open the Zoom app, tap the Windows key on the keyboard and type “z”.</p> <p>Start Zoom Desktop app will pop up. Click it to open the Zoom app.</p>	
<p>As you can see on the bottom of the app window, there are four areas for you to use with Zoom.</p> <p>Home These icons indicate your various options.</p> <p>(As a student using a free account, the most frequent use is the Join button.)</p>	
<p>A window opens where you can type in the meeting number for your class meeting. This information should have been sent separately.</p>	
<p>The next time you click on Join in the client, this meeting will be in your history until you decide to clear it.</p>	

<p>Home – continued</p> <p>Also, on the home page, you can change your status by clicking on your profile pic.</p> <p>To customize your status, use the Add a Personal Note text box.</p> <p>Others will see your status when they look in the Contacts section.</p>	 <p>A screenshot of the Zoom mobile app profile menu. The user's name is Chris Gonnella. A red box highlights the 'Add a Personal Note' option at the top of the menu. Other options include Settings, Available, Away, Do not disturb, My Profile, Help, Check for Updates, About Zoom, Switch to Portrait View, and Sign Out.</p>
<p>Chat</p> <p>The Zoom Chat feature allows you to chat outside of a Zoom meeting with anyone else in Zoom.</p> <p>How to Start a New Chat</p> <p>In the Chat section, click into the Jump into text box and type the person's name.</p> <p style="text-align: center;">Or</p> <p>Go to Contacts and locate the person with whom you want to chat.</p>	 <p style="text-align: center;">Or</p>  <p>The first screenshot shows the Zoom navigation bar with icons for Home, Chat, Meetings, and Contacts. A red box highlights the 'Jump into...' text box above the 'Alissa' contact. The second screenshot shows the same navigation bar with the 'Contacts' icon highlighted in blue.</p>
<p>Hover over the name. Click on the Chat icon.</p>	 <p>A screenshot of a Zoom contact card for Alissa Perkins. A red box highlights the chat icon (two speech bubbles) on the right side of the card.</p>
<p>Type your message into the text box. Press enter to send the message.</p>	 <p>A screenshot of the Zoom chat input field. A red box highlights the text input area where a message can be typed.</p>
<p>Chat Notifications</p> <p>You will be notified in the taskbar if you receive a Chat when Zoom is not the focus on your screen.</p>	 <p>A screenshot of a Windows taskbar notification. The notification shows the Zoom logo and the text 'Zoom - Fre...' with a red number '1' in a white circle, indicating one new chat message.</p>

Meetings

In the Meetings section of the app, you will see a list of all meetings you have created. This is one place where you can start, edit, schedule, delete and copy meetings.



Your Personal Meeting ID will be different

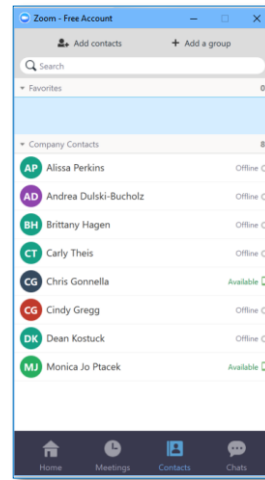
Contacts

In the Contacts section, you will see a list of all the individuals in the Mayville State Zoom account.

The indicators on the right side of the screen show whether a contact is available. If they are using a mobile app to connect to Zoom, you will see a phone icon.

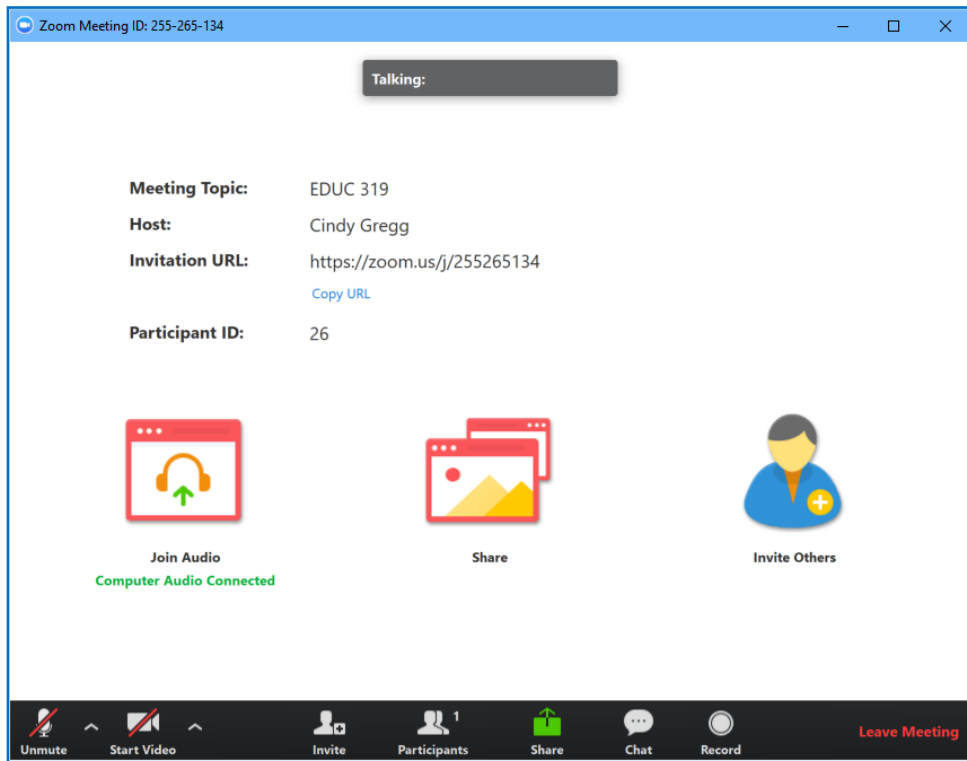


Recommendation: Download the Zoom app from your phone's app store. Most of the features are the same and it can prove to be a handy back up if something goes wrong with your computer.

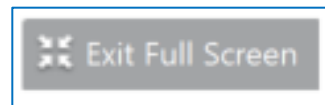


NAVIGATING A ZOOM MEETING

The Meeting Window

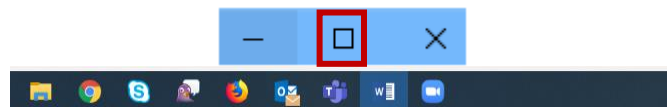


The first thing you should do when joining a Zoom meeting is to click the **Exit Full Screen** mode button.



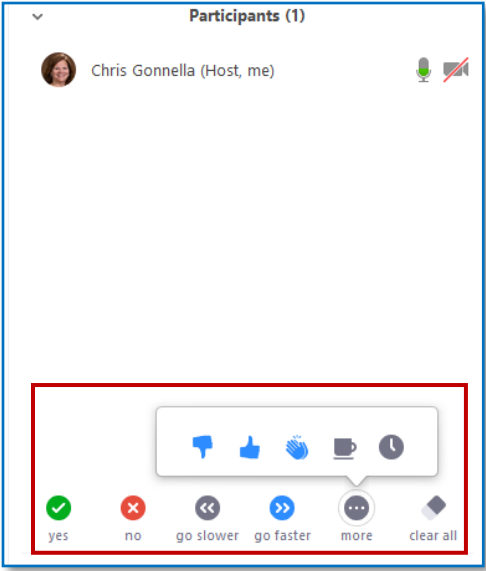
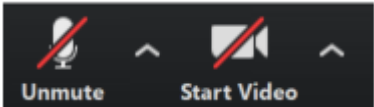
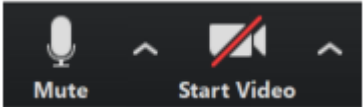
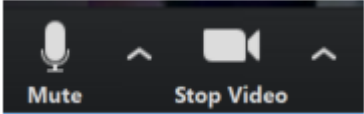
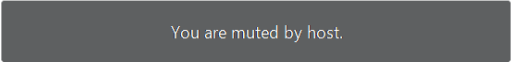
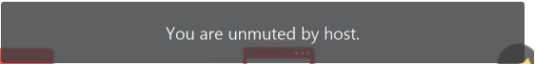
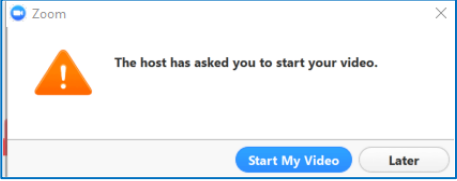
When you are in Full Screen, you cannot see your taskbar and it is easy to get confused about where to find everything.


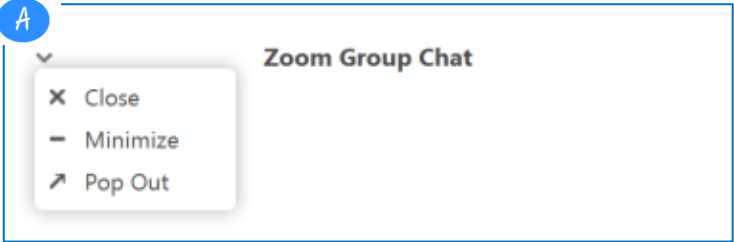
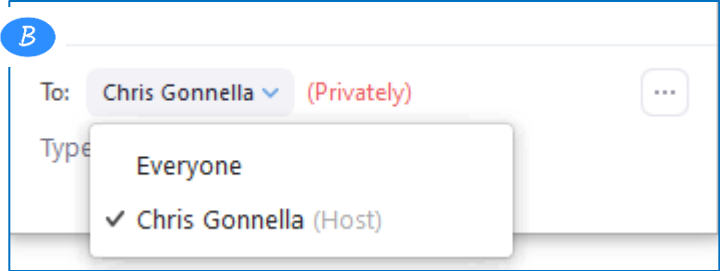
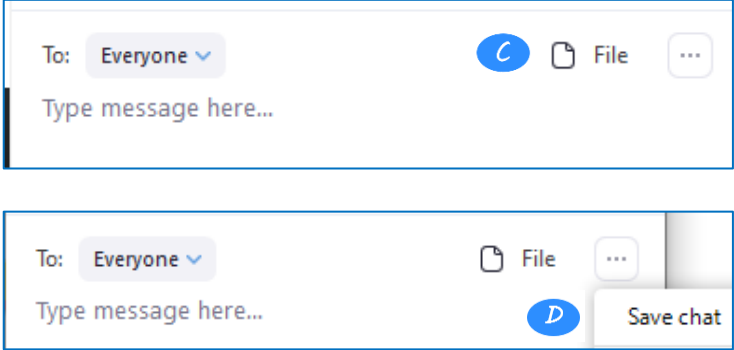
Next, click the **Restore** button to enlarge the Zoom meeting window. This allows you to access the taskbar at the bottom of the screen.



Recommended Practice: With the Zoom meeting screen open in the Restore position (as described above), click on the **Participants** and **Chat** panels to open them.


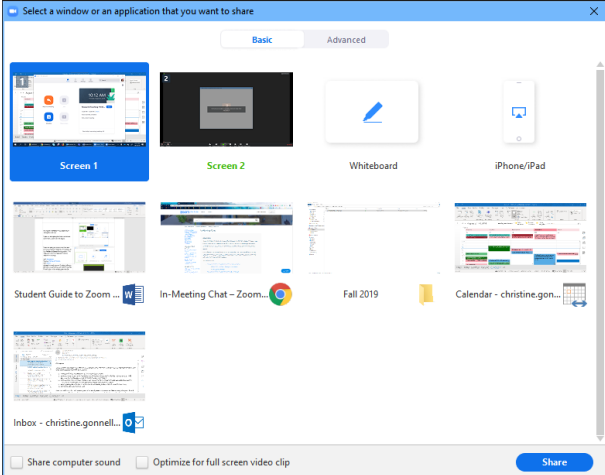






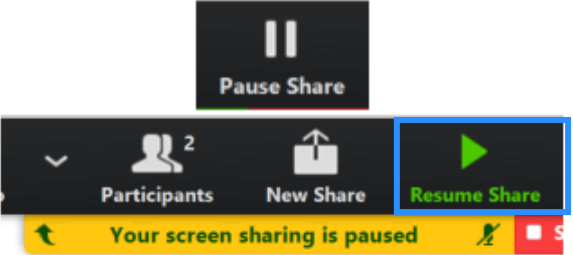
<p>Participant Panel</p> <p>Shows whether you are muted and if your camera is on or off.</p> <p>Shows all other participants and their mic and camera status</p> <p>Allows you to clap your hands or use other icons to indicate your status.</p> <p>You may be asked to use these features to provide feedback on how things are going in the class.</p> <p>Hosts and co-hosts can lower your hand and clear other responses.</p>	
<p>Most meeting hosts will set the meeting so that attendee mics are muted, and cameras are off. This allows the attendee to control when they are heard and seen.</p>	
<p>To mute/unmute your mic, click the mic icon or use Alt + A</p>	
<p>To start/stop your camera, click the mic icon or use Alt + V</p>	
<p>You may receive a message that you have been muted by the host.</p> <p>Do not take offense; you just forgot to mute your mic.</p>	
<p>Hosts can also unmute one or all participants.</p>	
<p>Hosts can also request that you start your video.... but you must give permission.</p>	

<p>Awesome Zoom Tip!</p> <p>To temporarily unmute yourself, Make sure your cursor is in the meeting.</p> <p>Press and hold the spacebar. Release to re-mute.</p> <p>This is very handy when you need to stay muted most of the time but need to say something briefly in the meeting.</p>	
<p>In-Meeting Chat</p> <p>Chat allows you to have a text-based conversation with anyone else in the meeting.</p> <p>Please note: In-Meeting Chat is a separate feature from the Chat function on the home page of the app.</p> <p>A You can close, minimize or pop out the chat window away from the meeting if you prefer to separate the two.</p> <p>B Some meetings allow attendees to chat with others privately. Just be careful when responding -make sure you have chosen who you want.</p> <p>C This meeting is set up to allow you to upload and download files via the chat window. You must be chatting with everyone to access the File button.</p> <p>D You can also Save Chat. If you plan to share it, be sure to remove any private chat you have had, as appropriate.</p>	  

For more details on how to use in-meeting chat, including how to save it, go to [In Meeting Chat](#).

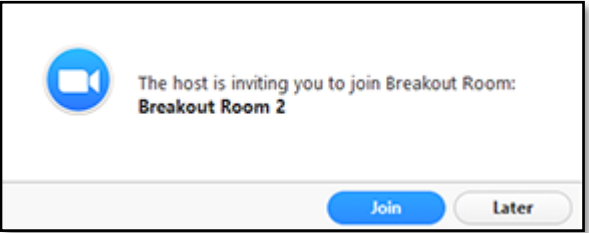
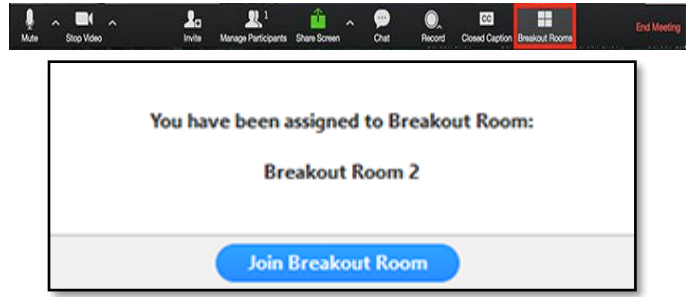
SHARE YOUR SCREEN

<p>To share your screen, click the Share button.</p>	
<p>The Select a window or an application dialog box pops up.</p> <p>Select Screen, then click Share.</p> <p>Please Note: If you are planning to move between apps while sharing, choose Screen rather than a specific app.</p>	
<p>Sharing Sound from a Video If you are sharing a video and want the attendees to hear the sound, be sure to also check Share computer sound.</p>	
<p>Important Hint Note that when you are sharing your screen, your meeting controls move to the top of the screen. This is the best way for you to know when you are sharing.</p>	<p>This bar can be moved around the screen as needed</p> 
<p>To share a different screen If you choose the share an app window rather than the Screen option, you will need to do a New Share to move to a different window. Click New Share to bring up the Screen Share window and choose a different screen.</p>	<p>This is quicker than Stop Share.</p> 
<p>When all else fails... Click Stop Share and start over!</p>	

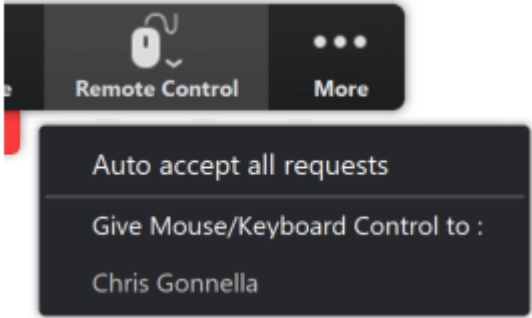
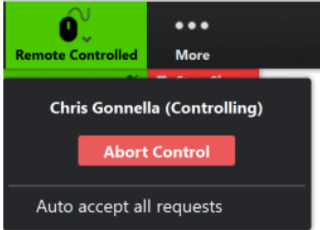
<p>To Pause the Share</p> <p>When you are sharing your screen and you need to go check your email or find that darned YouTube video again, click Pause Share. This will temporarily stop the screen share.</p> <p>You are notified that the sharing is paused by a yellow bar.</p> <p>When you are ready to share again, click Resume Share</p>	
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BREAKOUT ROOMS

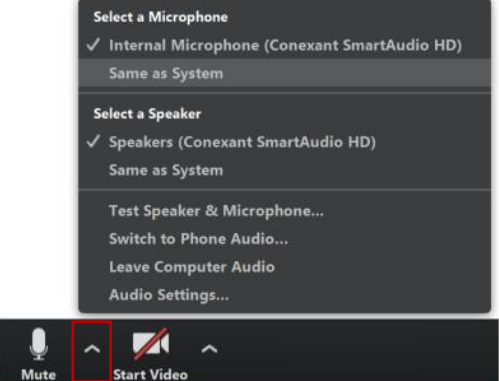
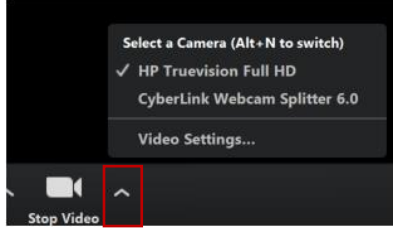
Breakout rooms are sessions that are split off from the main Zoom meeting. They allow attendees to meet in smaller groups.

<p>To Join a Breakout Room</p> <p>The host will need to invite you to the Breakout Room.</p> <p>Click Join.</p>	
<p>If you choose Later, you can join by clicking the Breakout Rooms option in your meeting controls.</p> <p>Then choose Join Breakout Room</p>	
<p>To Participate in the Breakout Room</p> <p>Once you have joined the breakout room, you will have most of the same controls and permissions as you do in the main meeting room. You cannot record in a breakout room.</p>	<ul style="list-style-type: none"> Mute/Unmute (Alt + A) Start/Stop Video (Alt + V) View the Participants List Share your screen Chat Record Ask for help

REMOTE CONTROL

<p>Zoom has a remote-control feature that allows you to get or give access to the mouse and keyboard of someone sharing their screen with you.</p> <p>In an active Zoom meeting with the person who is going to examine your computer, share your screen and choose a window to share.</p> <p>Click Remote Control and choose Give Mouse/Keyboard Control to: Chris Gonnella (for example)</p>	 <p>A screenshot of the Zoom interface showing the 'Remote Control' button (with a mouse icon) and a 'More' button (with three dots). A dropdown menu is open, displaying 'Auto accept all requests', 'Give Mouse/Keyboard Control to :', and 'Chris Gonnella'.</p>
<p>To end the remote-control, click Abort Control.</p>	 <p>A screenshot of the Zoom interface showing the 'Remote Controlled' button (with a mouse icon and a green background) and a 'More' button (with three dots). A dropdown menu is open, displaying 'Chris Gonnella (Controlling)', 'Abort Control' (in a red button), and 'Auto accept all requests'.</p>

TROUBLESHOOTING

<p>Audio Troubleshooting To troubleshoot audio, click the up arrow next to the mic icon.</p> <ol style="list-style-type: none">1. Check the correct mic is being used.2. Click on Audio Settings... to explore other options.	 <p>The screenshot shows the Zoom audio control bar at the bottom with a red box around the up arrow next to the microphone icon. A context menu is open above it, listing options for microphone and speaker selection, including 'Internal Microphone (Conexant SmartAudio HD)', 'Speakers (Conexant SmartAudio HD)', and 'Audio Settings...'.</p>
<p>Video Troubleshooting To troubleshoot video, click the up arrow next to the camera icon.</p> <ol style="list-style-type: none">1. Check the correct camera is being used.2. Click on Video Settings... to explore other options.	 <p>The screenshot shows the Zoom video control bar at the bottom with a red box around the up arrow next to the camera icon. A context menu is open above it, listing camera options such as 'HP Truevision Full HD' and 'CyberLink Webcam Splitter 6.0', along with a 'Video Settings...' option.</p>

For more information on Zoom, download the *Zoom Student User Manual*. On the MSU home page, choose Instructional Design and Technology > Instructional Technology > Zoom at MSU page.