Within Starfish, students have the ability to “Raise Your Hand” and create a flag on themselves when they realize they will need help in any area ranging from academic support to personal concerns. There is also an option that states the student has a question about a specific topic. This button is located on the left side of the dashboard.

Once the “Raise Your Hand” button is clicked, a box will appear that prompts the student to choose a flag option, either “I Need Help” or “I Have a Question”.

Details and comments about the concern or question are required to make sure faculty and staff can resolve the issue quickly.

Students can also choose which course the issue or questions is specific to, but this option is not required.

Once the Flag option is selected and details have been provided, the student can hit submit and the notification will be emailed to the appropriate faculty or staff to help resolve the issue for the student. A confirmation message will appear stating that the request has been submitted.